

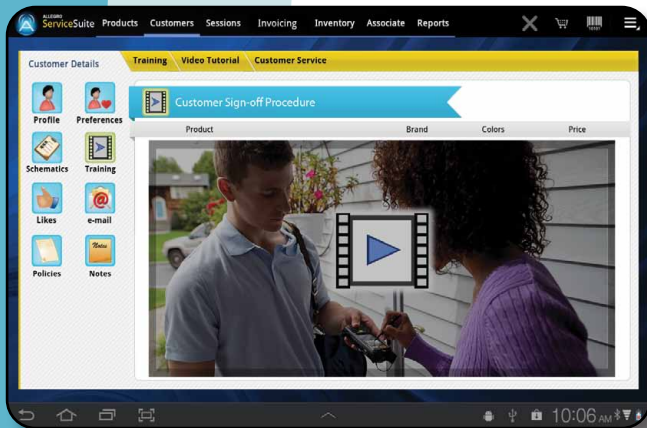
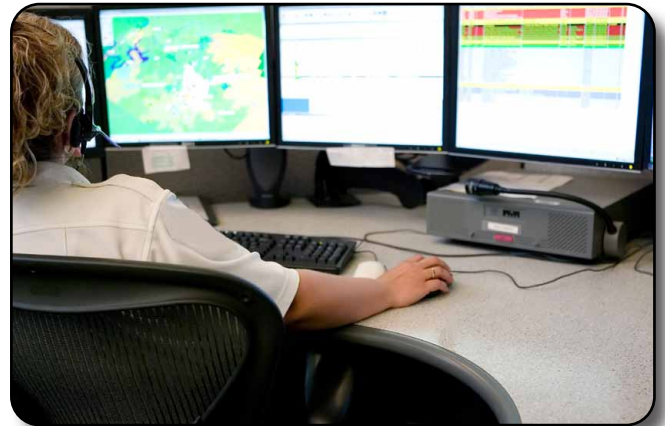
Over a decade of working with clients to develop integrated mobile software and solutions has led to the creation of the Allegro Field Services Suite of mobile applications. The suite is tailored specifically to the evolving needs of tomorrow's field service teams.

Manage the Workforce

By extending or even replacing the functionality of many dispatch and workforce management systems with Allegro's Field Services Suite, clients are able to improve many of their Field Services performance metrics including average response time, employee utilization and average inventory carrying costs.

Configurable mobile applications to support:

- Work order management
- Dispatch and announcements
- Push-to-talk collaboration
- Geo-fencing and route optimization
- Equipment and inventory management
- Service and task completion



Access Remote Knowledge

With Allegro's Field Services Suite, clients are able to provide their workforce with real-time remote access to centralized knowledge bases, tools and systems through a variety of smartphones, tablets and rugged devices resulting in higher first-call resolutions and shorter mean time to service completion.

Configurable mobile applications to support:

- Automated diagnostics
- Inventory lookup
- Diagrams, instructions, videos and process maps
- Team collaboration and knowledge management

Energize the Customer Experience

Providing a differentiated customer experience in today's rapidly evolving business environment can be greatly enhanced through the use of mobile devices supported by Allegro's Field Services Suite.

Configurable mobile applications to support:

- On the spot invoicing, payment and receipt printing
- Digital signature and proof of service
- Order taking and lead referrals
- Assisted selling



End-to-end Mobility for Real Results

The Allegro Field Services Suite of mobile applications can empower and improve the productivity of your retail operations through enterprise-grade mobile applications run on a variety of mobile devices, scanners, tablets and smartphones.

Manage the Workforce

Dispatch and Work Order Management and Announcement

Dispatch and update clear and concise work orders on a real time basis to react and adjust to daily changes in service schedules and requirements.

Push-to-talk collaboration

With the single push of a button, mobile devices can be used to send and receive voice or text announcements, alerts and other group-based communications.

Geo-fencing and route optimization

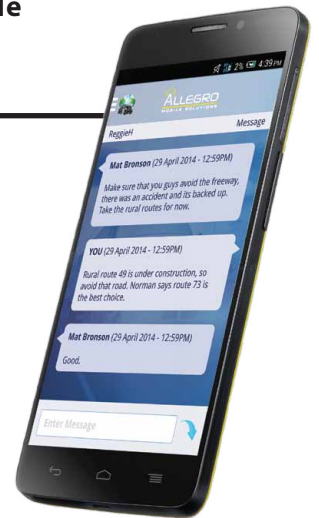
Audits, oversight and route optimization is accomplished with the use of GPS data. Virtual geo-fences provide alerts when defined stops or work perimeters are breached.

Equipment and inventory management

Empower and hold each field service professional accountable for managing their own inventory of parts and consumables.

Service and task completion

Track and record the completion of tasks to validate compliance with work orders and other service level agreements.



Access Remote Knowledge

Automated diagnostics

Provide localized or remote access to diagnostic software capable of automating diagnostic processes and providing recommended parts and service steps.

Inventory lookup

Maintain and access available inventory within each field service professional's vehicle and locate inventory held by other colleagues or at off-site locations.

Diagrams, instructions, videos and process maps

Improve the productivity of field service professionals by providing them with access to centralized knowledge bases, training, and support materials.

Team collaboration and knowledge management

Improve electronic group and individual collaboration and communications to result in visible improvements in productivity and first-call resolution. Contributing to and access to centralized knowledge management systems can further embed best-practices within an organization.



Energize the Customer Experience

On the spot invoicing, payment and receipt printing

Capture procees and complete transactions on-the-spot to streamline productivity and improve customer satisfaction.

Digital signature and proof of service

Proof of service can be recorded in a variety of ways by scanning for electronic confirmation. Digital signatures can be recorded along with date, time and GPS information.

Order taking and lead referrals

Provide an easy to use mechanism to take orders in-the-field or pass along referrals to dedicated sales teams to result in a significant increase in sales.

Assisted selling

Provide a visual and interactive means for field service professionals to interact with customers using tablets or smartphones.



Empowering Front End User

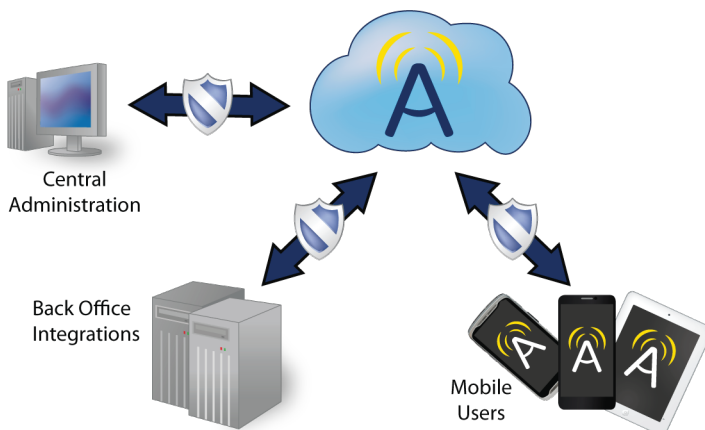
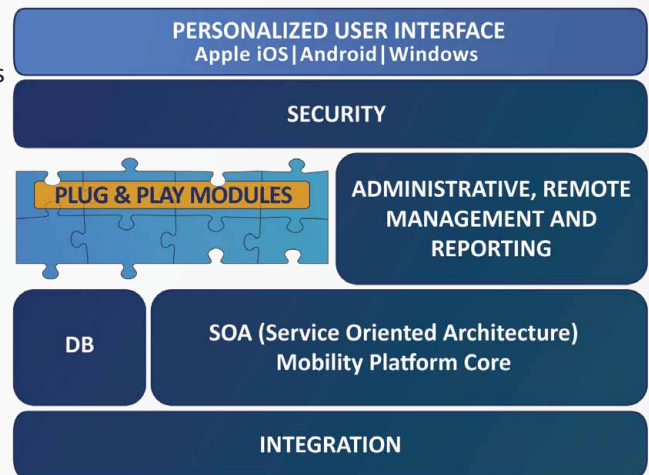
Being able to provide your customers with a superior customer experience can often mean the difference between customer loyalty resulting in increased business, or lost opportunities as your customers look elsewhere. Offering a consistently superior customer experience is enhanced with the Allegro Field Services Suite of mobile applications, empowering your front-line staff with the tools they need.

Flexible, Scalable and Secure

Each of Allegro's software suites (Field Services, Transportation and Logistics, and Retail Management) are powered by the Allegro Mobility Platform, a true enterprise-level mobile application platform offering unified security, administration, remote management, reporting and integration functions.

Allegro Mobility Platform (MDAP / MEAP - Mobile Enterprise Application Platform)

- ✓ Cross-device/OS – Windows, Apple iOS, Android
- ✓ Personalized multi-lingual user interface for your mobile users
- ✓ Advanced security functions to defend against intrusions and exposures caused by un-authorized access
- ✓ SOA-based plug & play modules to support the rapid configuration of your mobile solution
- ✓ Centralized remote management for the administration of users, software and devices
- ✓ Platform databases support the plug & play modules and record key events, transactions and user activities
- ✓ The advanced SOA (Service Oriented Architecture) core supports the platform's flexibility and scalability
- ✓ Numerous custom and pre-defined integrations including integrations certified with SAP and other systems



HOSTING & SUPPORT

Allegro's software offerings are available on a licensed or Solution-as-a-Service basis and can be hosted in the cloud, at our data center or installed at your office. Allegro offers a full portfolio of managed services to assist clients with the remote monitoring and management of their applications, end-user devices and WLAN mobile infrastructure.

About Allegro

With headquarters in Toronto, and offices in Montreal, Dallas and Rome, Allegro Mobile Solutions has earned a reputation as the leader in providing mobile solutions as a service. Allegro is certified in both ISO 9001 and ISO 14001.

Please contact us at:
solutions@allegrowireless.com / 888-626-5262



Alcatel-Lucent